# SunsetNews

#### January - April 2022



LSM nurse Nicki Foxx came out of retirement at age 81 to serve our residents during the height of the COVID-19 pandemic.

As COVID spread in 2020, the call was put out to former nurses: we need your help. One of the many retired nurses who heeded this call was Nicki Foxx.

"The governor said come on, so I did!" she said.

Nicki and her husband have lived in Clifton for three years, coming to central Texas from Las Vegas. A former coworker convinced her to make the move, and it was a perfect fit. As a longtime nurse who had worked in many roles, including obstetrics for more than 25 years, Nicki knew her fellow nurses were struggling.

"I just wanted to be around my peers and wanted to be in the situation where I could talk to people and be involved," she said.

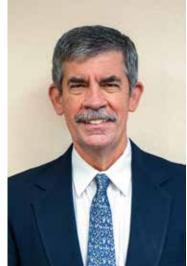
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Sunset Home College Hill Assisted Living Rainbow Retirement Community Hospice Sunset Sunset Companion Services

# Message from the President

As I was write this, I am also working on the testimony I will present to the Texas Senate Finance Committee about the shortfall of Medicaid reimbursement. Currently, Medicaid reimbursement does not cover the cost of a nursing home stay, which has been a chronic problem in Texas and most states. The spiraling costs of everything, along with the intense competition for workers, is making this shortfall even worse and even more challenging to overcome. Unfortunately, our base Medicaid rate has not increased in years so I will be heading to the capitol in Austin to plead our case for an increase in the Medicaid rate so we can better cover the cost of our services and compete for employees to come work here.



When it comes to our staff in all of our programs, we have a lot to celebrate. This edition of Sunset News highlights two of our employees: a longtime staff member and a more recent addition to our team who came out of retirement to help when COVID struck. These are only two out of all of our dedicated employees who have either stayed despite the hardships of the pandemic or joined us during the COVID storm.

I cannot begin to communicate to you what all our LSM team has been through as we sought to follow changing guidance on testing, mask wearing, etc. Early on, we didn't have the correct surgical or N-95 masks to wear, but our community came through for us. Many local seamstresses made and donated cloth masks until we had an ample supply and we will be forever grateful! Then production of masks ramped up and our Bosque County emergency manager was able to tap the state supply to get us all the N-95 masks we needed. Now we had the masks necessary to really protect our staff and residents, but have you ever had to wear an N-95 mask for a full eight- or sixteen-hour shift? Our nursing home and assisted living teams did. And because of their dedication to the safety of our residents, they wore them for months! They went to battle with COVID and adhered to much stricter rules than the average person to protect your loved ones. Now that the Omicron variant has waned, we can wear surgical masks which are much more comfortable to wear all day. How long will this last? We don't know, but our dedicated staff will continue to be here to care for our residents.

Please make sure to thank our staff for being here and going the extra mile to keep our residents safe. They have been fighting COVID long and hard and have endured! As always, please pray for us as we move forward.

Rodney Rueter, CEO/President

# Easter Egg Hunt













## **Best of Bosque 2021**

Best Retirement Community Lutheran Sunset Ministries

Best Consignment Shop Pot O' Gold

**Thanks for voting!** 

# Sunset Spotlight

#### **Director of Social Work Suzi Bottlinger, LBSW**

Helping others is in LSM social worker Suzi Bottlinger's blood. Her mother was a teacher who later became a social worker for the State Community Care for the Aged and Disabled (CCAD) program and seeing her mother's passion for helping others, in spite of limited resources, inspired Suzi to follow in her footsteps. In fact, her sister, daughter and niece are all social workers as well!

Suzi came to LSM after her husband had a farm accident and her daughter had just turned one. At a stressful time in her life, the new job at Sunset was like a breath of fresh air. Her grandparents also lived in

Clifton, which meant she got to seem them more frequently. They even eventually moved into Sunset Home.

"I never would have had that opportunity to spend so much time with them at the end of their lives had I not taken this job," she said.

Twenty-two years later, her time at Sunset has been more than a job. She knows how important it is for residents to have help with the transition as they age and to have someone advocate for them.

"I try to treat my residents as if they were my grandparents, because that is the respect they deserve," she said. Being able to be a small part of others living at Sunset Home for the end of their lives, like her grandparents, is a blessing.

"The rewards in working at Sunset Home come in the forms of making someone smile (or even better, laugh!), receiving a hug, a 'thank you,' or just helping someone when they need it. Being a part of improving someone's life and assisting when needed is a great satisfaction for me as a social worker!"



In January, we celebrated longtime Heckmann resident Mary Bergman's 100th birthday!



Longtime LSM social services team members Suzi Bottlinger (left) and Jackie Kettler (right).

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She wanted to be in the trenches with them, so she got her license back at 81.

"[LSM] saw my age and didn't have any preconceived ideas. They might have thought I wanted a room." she joked. "It's good. It's been kind of my salvation to come here. This is a nice place to work. I really love it. I love the people - the people are really good."

Working in a nursing home for the first time during a pandemic was an unusual experience for Nicki, especially when Sunset was operating under strict protocols.

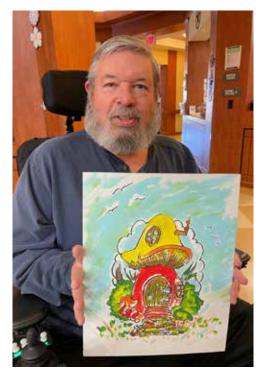
# salvation to come here."

"It's been kind of my "The first day when the residents were able to gather and a couple came in and played music, everyone was so excited and it made me cry," she said. "It was a side of the place I hadn't seen. It was a big deal to me."

She's really connected with the residents and had many moments where she's been glad she was there since she has a perspective that a younger person may not understand. Now, even though the COVID storm has calmed, Nicki still shows up at work every day with a smile on her face.

"I worked on the floor for six months until I was passing pills using a walker," she says with a laugh. Now, Nicki has taken on a different role working with medical records. "I love coming to work. And truthfully, I know there's a time when I won't be able to come, and I will cry when I have to leave."

### We had a full house for painting class at Sunset!











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All memorials, whether directed or not, go to the care and services provided. The residents served going forward are blessed by your thoughtfulness.

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# Sunset News

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